## Processes & Tools for Stakeholder Engagement in Radiological Protection

Mark Hannan N-ovation Ltd (U.K.) "Hard Lessons"

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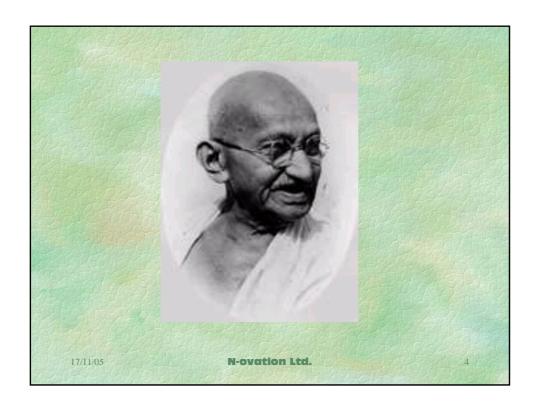
### **Examples from....**

- Magnox decommissioning stakeholder dialogue x √
- Berkeley power station decommissioning projects (with extensive RP issues) ✓
- Project ISOLUS ✓ x
- Sellafield rock characterisation facility x
- Safegrounds contaminated land project ✓
- SD-SPUR project ✓
- Nuclear decommissioning authority ✓

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# Trust Is Built Through..... • Honesty • Telling others the "truth" • Integrity • No self delusion • Telling oneself the "truth"

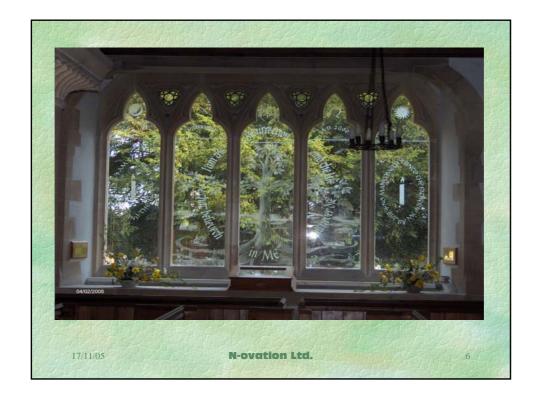


### What Is the Truth?.....

- Reality is what ever is real.
- Truth describes my own (or someone else's) reality.
- But we need insight....
  - "Insight means that we will not be so unaware of ourselves that we can sabotage our own success."

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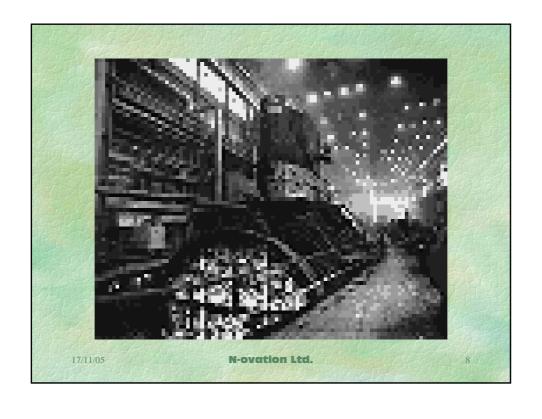


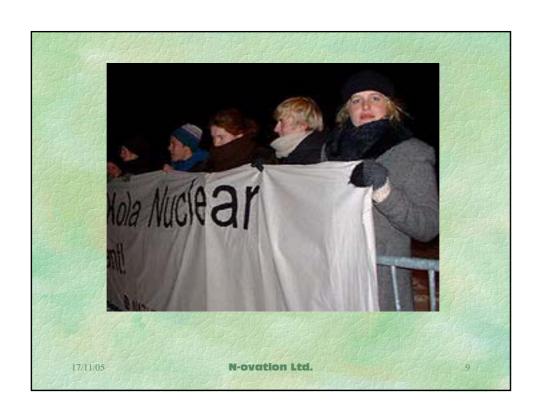
### Do not.....

- ask a representative to describe your "truth"
- skip stakeholder mapping
- change the way you relate to your stakeholders
- tell the non-technical that you know best

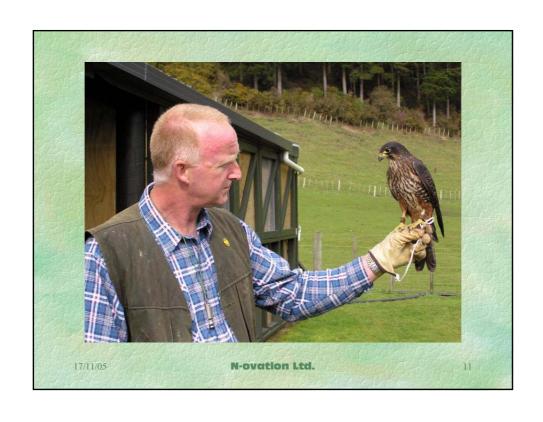
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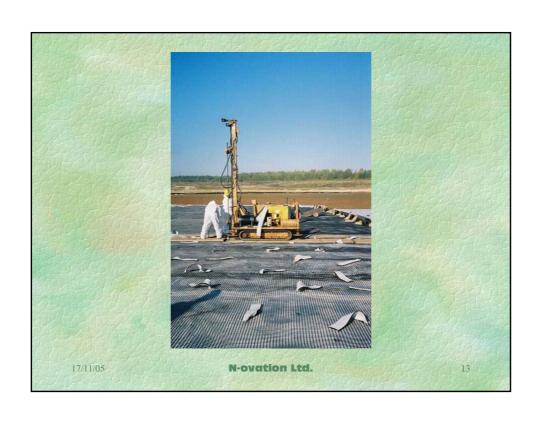














# Share what you get right.....

- Others will tell you how you did
- Celebrate achievement
- Keep it going......

- GOOD LUCK!!

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